# COMPANY PROFILE 2024 EDITION



## ONE STOP SOLUTION FOR ALL KIND OF COOLING NEEDS



### INTRODUCTION

Mother proprietorship firm **Air Care Refrigeration** perform as **Premium Air Care Solutions (P). Ltd. (PACS)** stands as a leading techno-enabled **HVAC** contracting and air conditioner distribution company, boasting a team of skilled engineering experts. Our extensive range of products and services spans in Odisha, catering to the diverse needs of end-users, architects, Project Management Consultants (PMC), and other air conditioner professionals.

At PACS, we provide comprehensive support throughout the entire project lifecycle. From the initial planning and design phases to meticulous execution, thorough testing-commissioning, and ongoing Annual Maintenance Contracts (AMC), we ensure a seamless and reliable HVAC solution. Our commitment extends beyond services, as we also specialize in the sales of air conditioners across all ranges.

Choose PACS for a holistic approach to HVAC solutions, where innovation meets expertise, transforming your environment into a space of optimal comfort and efficiency.

- Are you in search of a seasoned HVAC consultant with a proven track record?
- Do you require the expertise of a reliable HVAC contractor for your upcoming project?
- In need of a comprehensive centralized air conditioning/HVAC solution tailored for your Villa, Office, Hotel, Hospital, School, Mall, or any other commercial or residential property?
- Seeking innovative HVAC solution design services to optimize the efficiency and comfort of your buildings?
- Are you on the lookout for an OEM-approved, well-trained expert and reliable contractor for air conditioning Annual Maintenance Contracts (AMC) for your commercial properties?
- Looking for an aesthetically pleasing air conditioning solution that seamlessly complements your interiors?
- Are you looking for premium air conditioners with great prices & immediate stock availability?
- Are you an Architect/ Contractor/ PMC or air conditioner solution provider. Check our customized offerings!

### We're here to help you!

## ABOUT COMPANY

PACS is an integrated HVAC contracting company who is currently dealing in contracting & distribution of all HVAC products and services Only in Odisha.

PACS has built its reputation for its engineering expertise, hands-on approach and recognized for delivering the highest level of contracting services to its clients. PACS have a broad portfolio of expertly completed projects across a range of sectors including Residential, Commercial, Hospitality, Industrial, Healthcare, and Data Centers.

## "COMMITTED TO DELIVER HIGH QUALITY SERVICES AND ENGINEERING EXCELLENCE"

Excelled in challenging projects bringing an unmatched combination of knowledge, skills, engineering excellence, and ability to deliver projects on time and within the budget. BNE have expertly handed over high profile projects and has provided entire HVAC solutions to numerous projects across the region.

Also, being an authorized distributor for many premium air conditioning brands, BNE holds the right pricing, a premium support system and OEM trained professional & skilled manpower to always ensure a right solution for all your HVAC needs.

## VISION & MISSION

As PACS continues its journey as a distinguished HVAC contractor, distributor & authorized solution expert, the company envisions a future marked by innovation, sustainable practices, and an ever-expanding influence in the air conditioning industry.

## C VISION

PACS envisions a future where every indoor space is transformed into an oasis of comfort through cutting-edge HVAC solutions. As a widely recognized and trusted HVAC contractor & distributor, we aspire to set the industry benchmark by continually expanding our expertise, fostering global partnerships, and embracing sustainable practices. Our vision is to be the go-to authority for premium air conditioning brands, with a wide-reaching presence that positively impacts the quality of living and working environments everywhere.

## **C** MISSION

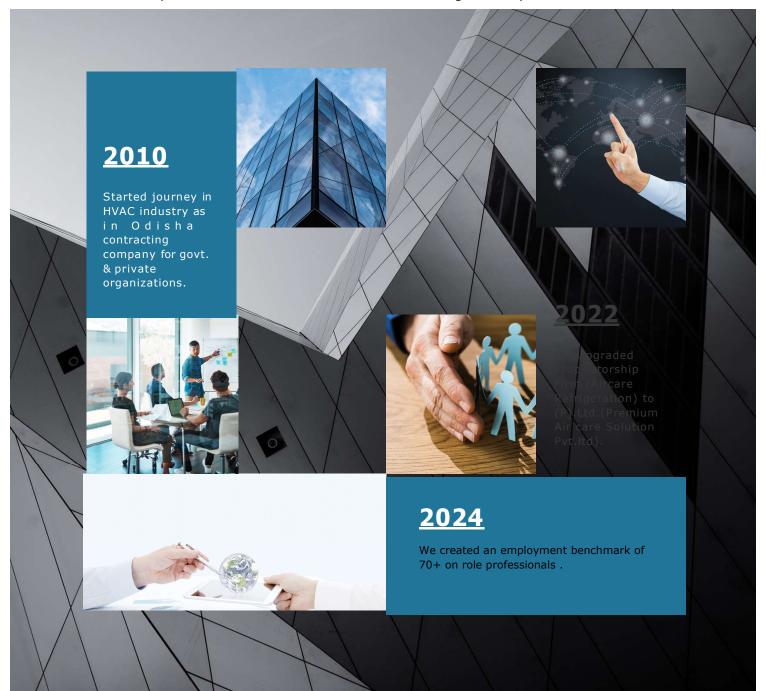
At PACS, our mission is to be the unparalleled authority in HVAC solutions, providing premium air conditioning products and services. We are committed to leveraging our expertise in design, supply, installation, and maintenance to create optimal indoor environments. Through innovation and unwavering dedication, we aim to enhance the comfort and efficiency of spaces across diverse sectors, ensuring the satisfaction of our clients and the well-being of occupants.



## COMPANY'S JOURNEY

In the dynamic landscape of HVAC solutions, PACS emerged as a visionary and authorized solution expert, etching its mark as a premier distributor for premium air conditioning brands. The journey of PACS has been marked by innovation, excellence, and a steadfast commitment to providing top-notch services In Odisha.

Founded with a vision to redefine HVAC standards, PACS began its journey as a team of dedicated professionals committed to transforming indoor environments. The early years were characterized by a passion for technological advancements and a relentless pursuit of excellence in the air conditioning industry.



## DIRECTOR'S BOARD



#### M D IRSHAD HASAN

*Managing Director* 9937024004

"After several years of experience & development in HVAC Industry, PACS guarantee the delivered best quality, on time, within budget and utilizing technology across all projects and has become a well-known HVAC

contracting Company in the Odisha.

We have generated a long professional record in the market, in the field of HVAC, to bring our clients and channel partners a range of specialized talents and precise resources to effectively complete all category of projects.

Our business principle is what sets down the standards by which we operated. Above all, we are committed to creating long-term value for our Clients, Employees, and Society. We believe that while enhancing the competitiveness of our services, we will increase our efforts to develop more to meet our client's expectations. We are willing to cooperate with all of you, and we will together, embrace our bright future."

## HVAC SOLUTIONS HOW IT WORKS

- SUPPLY OF MACHINES

  Being an authorized distributor we always hold the better pricing and stock availability which helps us in insuring you the immediate delivery.
- Having an in-house team of 40+ professionals & highly skilled engineers, we gives you assurance for the right solution, standard installation and proper pre-post quality check of the project. Our OEM trained engineers follows all standards & guidelines to ensure the proper commissioning of machines.
- PACS is having company trained service engineers and spare parts stocks which gives a trust of zero downtime to your machines.

  We have competitive & customized AMC plans for your air conditioning & fresh air solutions.

### AFTER SALES SUPPORT

At BNE, we are more than an HVAC company; we are your partners in creating optimal indoor environments. With a commitment to excellence, a team of in-house professionals, and a focus on after-sales service, we redefine the standards in heating, ventilation, and air conditioning solutions.

#### **AFTER SALES SERVICE & SUPPORT**

We believe in forging lasting relationships with our clients. Our after-sales service and support extend beyond the installation phase. Our commitment is to be there for you, offering maintenance, troubleshooting, and any necessary repairs to keep your systems running smoothly.

#### **TICKETING SYSTEM**

Transparency and efficiency are the cornerstones of our operations. Our advanced ticketing system ensures a streamlined process for logging and resolving issues promptly. This system allows us to track service requests, monitor progress, and maintain open communication with our clients throughout the service lifecycle.

#### SERVICE ENGINEERS

Our team of skilled service engineers is ready to respond to your HVAC needs with precision and expertise. Whether it's routine maintenance or addressing a specific issue, our engineers are equipped with the knowledge and tools to provide effective solutions.

#### **DEDICATED CUSTOMER SUPPORT TEAM**

Your satisfaction is our priority. Our dedicated customer support team is available to address your queries, schedule service appointments, and provide timely updates. We believe in proactive communication to ensure a smooth and hassle-free experience for our clients.

#### IMMEDIATE SPARE PARTS AVAILIBILITY

Minimizing downtime is crucial in HVAC systems. Our commitment to immediate spare parts availability means that we have the necessary components on hand, reducing repair time and ensuring a swift resolution to any issues that may arise.

#### **EXPERIENCE THE BNE DIFFERENCE**

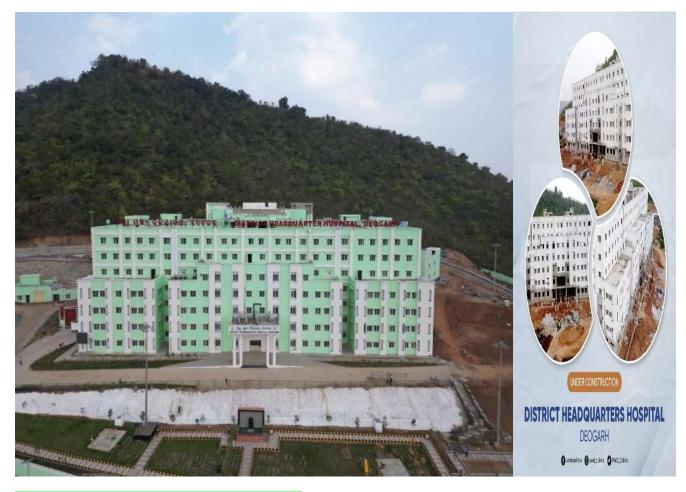
At PACS, we don't just deliver HVAC solutions; we deliver peace of mind. With a focus on professionalism, transparency, and unwavering support, we are your reliable partner in creating comfortable and efficient indoor environments.

## OUR RECENT PROJECTS

At PACS, we don't just complete projects; we elevate them to a standard that exceeds expectations. Our adherence to industry standards ensures that every HVAC solution we deliver is not only state-of-the-art but also compliant with the latest regulations and guidelines. As we continue to pioneer excellence in the HVAC sector, our clients can trust that their projects are in the hands of a team dedicated to setting and surpassing the highest standards.



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### ODIA UNIVERSITY-120HP

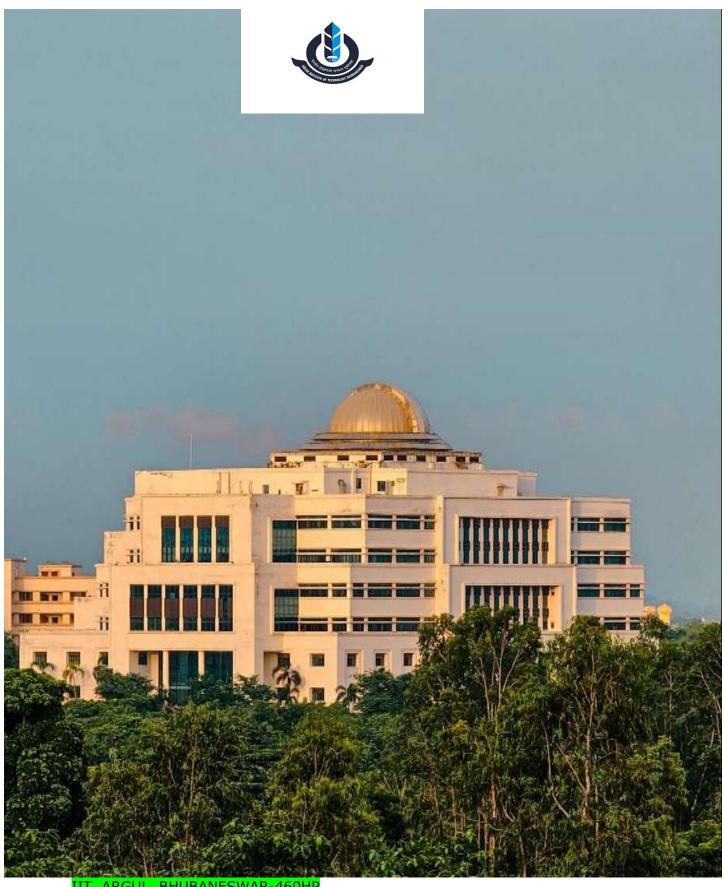








ODM GLOBAL SCHOOL, BBSR-680HP



IIT, ARGUL, BHUBANESWAR-460HP

## OUR SERVICES

Welcome to pacs, your trusted partner in HVAC solutions. Our seasoned professionals, trained by industry-leading OEMs, specialize in the seamless installation, testing, and commissioning of a wide range of air conditioning systems. Beyond cooling, we excel in supplying and installing certified fresh air and exhaust systems, ensuring a comprehensive approach to your indoor environment.

#### **CONSULTING SERVICES**

PACS provides end to end HVAC consulting, designing of solutions as well as executions. We have in-house design team who holds the expertise in all kind of HVAC designs, executions & maintenance.

We ensures our client a cost effective, latest air conditioning & other hvac solutions which will match all your requirements as per your need. Our team also take care of the esthetic look of your air conditioners which suits your interiors & exteriors.

#### **INSTALLATION & MAINTENANCE**

We have in-house professionals who are well trained by OEMs to install, test & commission any range of air conditioners & other hvac solutions.. We also supply & install fresh air & exhaust system, AHUs, BMS of certified companies.

Company holds a skilled service engineers who are capable in maintaining any kind of hvac systems. This includes 24x7 support & maintenance, periodic maintenance, service on faliure etc.



"If you are an architect, MEP consultant or contractor, we have a dedicated support system of design & execution experts who will help you in designing/ executing the air conditioning & other HVAC requirements.